

# Portico Introduces New Website

The information below describes Portico Benefit Services’ new website, *PorticoBenefits.org*, and announces the closing of *elcabop.org*. We are publishing a news article online in the next week that describes our strategic shift to a transactional website — find a copy on the back page.

<b>New Website Introduced</b>	<ul style="list-style-type: none"> <li>• On Feb. 27, 2013, <i>PorticoBenefits.org</i> becomes the online destination for ELCA plan members, employers, and visitors. Our previous website, <i>elcabop.org</i>, will be retired at that time.</li> <li>• The new site provides a modern user experience, enabling plan members and employers to access information, transact online, and receive timely email updates and reminders specific to their needs.</li> <li>• Plan members and employers have their own online access – myPortico for members and EmployerLink for employers. Registration and sign-in are required.</li> <li>• Information specific to plan members and employers is now available only by signing in. General health benefit information remains in front of sign-in for the convenience of family members.</li> </ul>
<b>Access to Site</b>	<ul style="list-style-type: none"> <li>• To see user-specific information, plan members must register and sign in on myPortico using a member ID and security code mailed to them by Portico.</li> <li>• To manage benefits and pay bills online, employer representatives must register on EmployerLink using an access code supplied by Portico. For security reasons, we encourage organizations to register more than one representative – ideally, one who pays the bill and a benefit-related decision-maker.</li> <li>• Visitors can view general information without signing in – about ELCA benefits, wellness resources, and Portico Benefit Services.</li> <li>• We have been inviting plan members to register on myPortico in stages since September. In early March, the last wave of plan members will have been invited.</li> </ul>
<b>Your Next Steps</b>	<ul style="list-style-type: none"> <li>• Orient yourself to <i>PorticoBenefits.org</i>, and register on myPortico if you are a plan member. That way, you’ll be in a good position to explain to others the opportunities this new site offers.</li> <li>• Confirm that your organization has more than one representative registered on EmployerLink.</li> <li>• Search your website for any links pointing to <i>elcabop.org</i>, identify pages with similar content on our new site, and re-direct your links. Links from your website to <i>elcabop.org</i> will be automatically re-directed to <i>PorticoBenefits.org</i> starting February 27.</li> </ul>
<b>Technical Assistance</b>	<p>We look forward to working with you online. For technical assistance, please contact our support team.</p> <ul style="list-style-type: none"> <li>• 855.658.4637</li> <li>• Weekdays 7:30 a.m. – 8 p.m. (Central), and Saturdays 9 a.m. – 1 p.m. (Central).</li> </ul>

## NEWS ARTICLE

# New Portico Website Offers Efficient, Custom Experience

February 24, 2013

**On February 27, 2013, *PorticoBenefits.org* becomes the online destination for Portico plan members, employers, and visitors.** Our previous website, *elcabop.org*, will be retired.

We designed our new website to provide a modern user experience, enabling plan members and employers to access information, transact online, and receive timely email updates and reminders specific to their needs. While visitors can view general information, members and employers are required to register and sign in.

Because plan members and employers have a distinctly different relationship with us, *PorticoBenefits.org* gives each group its own unique online access – myPortico for members and EmployerLink for employers.

### **myPortico for Plan Members**

Since its introduction last fall, myPortico has offered plan members quick access to a growing collection of general and user-specific benefit information. As a member, you can now confirm the accuracy of your defined compensation (important because this figure affects your retirement, disability, and survivor benefits), make benefit elections online (flexible spending account enrollment happened online in November), and begin or change a pretax retirement contribution. More opportunities are expected in the coming months.

### **EmployerLink for Employers**

On EmployerLink, you can now update your employee compensation and pay your bills online. Thousands of employers are now taking advantage of these opportunities, with new features expected in the coming months.

We encourage employers to have more than one representative registered on EmployerLink – ideally one who pays the bill and another benefit-related decision-maker. As we share health benefit changes related to health care reform, make sure your organization has the right people registered and receiving updates via EmployerLink.

For questions about our new website or help with any technical issues, contact us at **855.658.4637**.